

BASIS OF REPORTING ESG DATA

1. Introduction

This document sets out Intertek Group plc's ('Intertek') reporting principles, methodologies, and assumptions which underpin our commitment to disclose our environmental, social, and governance ('ESG') data and performance in Intertek's Annual Report & Accounts 2024 ('ARA24'), book two Sustainability Report.

We are committed to providing our stakeholders with accurate and timely updates on our sustainability activities and performance and make every effort to produce reporting that is balanced and transparent and meets their needs.

We do this through our Annual Report, Sustainability Report, our website and by reporting against voluntary external indices.

2. Reporting Boundaries

Intertek is a British multinational company headquartered in London, England. Intertek has around 45,000 employees in more than 1,000 laboratory and office locations in over 100 countries. The services we provide include assurance, testing, inspection and certification, and our businesses and operations fall under five divisions: Consumer Products, Corporate Assurance, Health and Safety, Industry and Infrastructure, and World of Energy. The majority of our services are carried out in our laboratories and offices, though our inspectors and auditors perform field work at client sites or other sites in our clients' supply chains.

The scope of our ESG data covers all countries and business lines for the period 1 January to 31 December. Environmental data is reported from 1 October to 30 September, also called Environmental Year ('EY').

For our Group greenhouse gas ('GHG') emissions reporting, we have set organisational boundaries based on the financial control approach, as defined by the Greenhouse Gas Protocol. Our reporting includes all main sources of emissions from our laboratories and offices. We do not report on a legal entity basis.

3. Reporting Principles and Standards

In line with our own standard on Communications & Disclosures, we deeply believe that total transparency with robust disclosures and relevant targets aligned to corporate strategy is integral for corporations to demonstrate sustainability accountability to their stakeholders.



Our sustainability disclosures map to our own Total Sustainability Assurance ('TSA') standards, the Global Reporting Initiative ('GRI') Standards and applicable Sustainability Accounting Standards Board ('SASB') requirements.

SASB sets out sustainability reporting standards for various sectors, our reporting is based on the Professional & Commercial Services industries.

Intertek's GHG emissions reporting complies with the methodologies outlined by the GHG Protocol 'Corporate Accounting and Reporting Standards', ISO 140064-1 and the UK Government's 'Environmental Reporting Guidelines: including mandatory Greenhouse Gas emissions reporting guidance'.

4. Materiality Assessment

In 2019, we conducted our first independent materiality assessment, with subsequent annual reviews conducted to confirm its validity.

In preparation for upcoming regulations, Intertek is committed to identifying, prioritising and addressing emerging and relevant sustainability issues on a 'double materiality' basis from 2025 onwards.

5. Data Collection

Our ESG data is gathered directly from our regional teams across a range of functions and departments. All data points are consolidated, rolled up into reporting packs, and used to track performance against targets.

Environmental data is collected monthly by over 120 superusers globally, whereas all other sustainability data is consolidated annually.

Actual data is sourced from HR systems, training platforms, meter readings, utility bills and invoices, statements from utility providers, landlords, business travel service agents or through an annual employee commuting survey.

6. Unavailable Data

If actual data is not available, an estimation based on extrapolated calculations is applied centrally. We make every effort to ensure that all data included in our reporting is accurate; if any data points are unreliable, they are excluded from the reporting.



GHG emissions

• Scope 1 & 2 extrapolations

- ❖ If real data is not available, an extrapolation is applied to the specific site activity where estimations based on CEBECS rates are applied based on floorspace.
- ❖ In rare situations where floorspace is unknown, an average floorspace per headcount ratio is used. We keep this option to a minimum and clearly mark when estimated floorspace is used.

Extrapolations used by Intertek for EY24 are below the materiality threshold of 5% of the total scope 1 & 2 emissions.

• Scope 3 extrapolations

- ❖ Where Employee Business Travel data is unavailable at country level, the average CO₂ emissions per employee for that geographical region are extrapolated by using the actual headcount of that country.
- ❖ Any data not collected through the Employee Commuting Survey is scaled up at country level based on headcount and average CO₂ emissions per employee.

7. Assurance

Internal validation procedures

Regional finance teams are responsible for the validation, quality and integrity of their own data submissions. Periodic data validation and quality assurance are performed by the Group Sustainability team. This process involves a review of the reported data, source checks, trend analysis, and sample testing over material changes.

Third party assurance

Our sustainability data is subject to limited assurance by an independent third-party auditor to verify the accuracy and reliability of the reported information. This process involves a review of our data collection procedures, reporting practices, and the underlying systems used to gather key ESG metrics. Limited assurance helps to enhance the credibility of our ESG disclosures by providing an objective evaluation of our reporting practices. The findings from this limited assurance process are included in our Sustainability Report, demonstrating our commitment to transparency and continuous improvement in our ESG efforts.

In 2024, we appointed Ernst & Young LLP to provide independent limited assurance over sustainability data and some non-financial KPIs.



8. Restatements of Historical Data

We have set a materiality threshold of 5% at Group level which will trigger recalculations of historical data. Any data restatements will be accompanied with the appropriate explanations. No restatement will be applied to variations due to organic growth or decline.

- **Acquisitions and site closures**

Acquired or new sites are incorporated into the GHG reporting on the date when the acquisition takes place. Where we have sites that are closing, data will be included until such time. Historical performance data and materiality is evaluated for the acquired/divested site.

- **Changes in methodology or improved data quality**

In instances where data quality and accuracy can be improved retrospectively and the change is deemed material, Intertek will include the updated historical figures in subsequent annual reporting.

- **Baseline restatement**

Significant changes in company structure and activities are assessed on an annual basis. If a net material change is identified, the activity data might be restated for all relevant historical years including the base year. Our baseline is EY19, this has been determined based on the work done to set science-based carbon reduction targets which were approved by the Science Based Targets Initiative (SBTi).

9. Key Metrics, Standards, Methodology and Definitions

ESG metrics are reported in the ARA24 in line with the relevant standards as stated in the table below.

METRIC	STANDARD	METHODOLOGY AND DEFINITION	ASSURANCE
Environmental topics			
GHG emissions			
Scope 1 – Stationary Combustion	GHG Protocol Corporate Standard, GRI 305-1	Natural gas used in facility heating and fuels used in testing.	Third-party assured



Scope 1 – Mobile Combustion	GHG Protocol Corporate Standard, GRI 305-1	Fuels used in owned or leased vehicle fleet powered by internal combustion engine (Diesel, Petrol, LPG).	Third-party assured
Scope 1 – Fugitive Emissions	GHG Protocol Corporate Standard, GRI 305-1	Process cooling and refrigerants used in testing.	Third-party assured
Scope 2 – Purchased & Used Electricity	GHG Protocol Corporate Standard, GRI 305-2	Location-based – Emissions from electricity consumption reflecting the average emission intensity of local grid mix. Market-based – Emissions from electricity consumption reflecting supplier-specific (where relevant) and residual mix country factors.	Third-party assured
Scope 2 – Purchased Heat & Steam	GHG Protocol Corporate Standard, GRI 305-2	Emissions from purchased heat and steam, or what others burn on our behalf to generate energy for us.	Third-party assured
Scope 3 – Employee Business Travel - Air	GHG Protocol Corporate Standard, GRI 305-3	Emissions associated with air travel relevant to employees and contractors working on behalf of Intertek, whose expenses are covered by Intertek.	Third-party assured
Scope 3 – Employee Commuting	GHG Protocol Corporate Standard, GRI 305-3	Emissions generated by employee commuting relevant to the employee population who are based in Intertek offices and laboratories.	Third-party assured
Scope 3 – Fuel- and energy-related activities not included in scope 1 or scope 2	GHG Protocol Corporate Standard, GRI 305-3	Activity C: Transmission and distribution (T&D) losses – Transmission and distribution (T&D) losses that happen during the transmission of electricity, steam, heating, and cooling from the energy provider to our facilities. Scope 2 market-based methodology is used.	Third-party assured
GHG Intensity	GHG Protocol Corporate Standard, GRI 305-4	Operational GHG emissions intensity measured in tCO ₂ e per million pounds (£m) of revenue. Operational GHG emissions comprise of scope 1, scope 2 (market-based) and scope 3 (business travel and employee commuting).	Third-party assured
Emission factors (EFs)	GHG Protocol Corporate Standard, GRI 305-1, GRI 305-2,	Environmental data is converted into tonnes of carbon dioxide equivalent (tCO ₂ e). EFs are applied to the data collected in the global environmental sustainability software. The most recent publication of GWPs are used for all factors. EFs are location-based, market-based, residual mix or supplier	Third-party assured



	GRI 305-3	specific as applicable and are sourced from the relevant government departments, including UK DEFRA, AIB Residual Mix, the International Energy Agency (IEA) and the US Environmental Protection Agency (US EPA).	
Energy use			
Electricity, heat and steam consumption	GHG Protocol Corporate Standard, GRI 302-1	Energy acquired for consumption in our offices and labs from a third party reported in MWh.	Third-party assured
Renewable electricity purchased and produced onsite	GHG Protocol Corporate Standard, GRI 302-1	Renewable electricity at site level purchased from green tariffs, Energy Attribute Certificates ('EAC'), Renewable Energy Guarantees of Origin ('REGO') and solar PV generation reported in MWh.	Third-party assured
Mobile combustion	GHG Protocol Corporate Standard, GRI 302-1	Energy from vehicle fuel reported in MWh.	Third-party assured
Stationary combustion	GHG Protocol Corporate Standard, GRI 302-1	Gas and fuels used for heating and in testing reported in MWh.	Third-party assured
Total energy use		The summation of all the above metrics reported in MWh.	Third-party assured
Outside of scope GHG emissions			
Biomass		Emissions from stationary combustion sources that burn biomass (non-fossil) fuels (e.g., forestry-derived, agriculture-derived, biomass-derived gases). Biomass emissions in 2024 were 807 tCO ₂ e.	
Fugitive Emissions		Refrigerants used for cooling buildings are considered immaterial and are therefore excluded from reporting. Fugitive emissions in 2024 were 772 tCO ₂ e.	



Social topics

Engagement and satisfaction

ATIC Engagement Index	GRI 2-29 SV-PS-330a.3	Intertek is assessed and scored across five categories of engagement (NPS score, Customer Retention, Rework Rate, Employee Turnover and TRIR). The total score represents the average of the five categories assessed at Group level.	
Voluntary permanent turnover	GRI 401-1 SV-PS-330a.2	Voluntary permanent leavers are employees who choose to leave the company themselves throughout the calendar year, e.g. found a job with another company or retirement. This includes full time employees and does not include employees on a fixed term contract. Voluntary Permanent Turnover % = Voluntary Permanent Leavers / Average Total Headcount	Third-party assured

Governance topics

Business ethics

Completion of compliance training		Percentage completion of annual compliance training by eligible employees (online or face to face, when available) during the training window. The training module is available in our internal learning platforms and is compulsory for all eligible employees. Completion of compliance training % = Number of completions / Eligible employees	Third-party assured
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Customer satisfaction

Net Promoter Score ('NPS')	GRI 2-29	Measurement of customer satisfaction and key source of feedback. Promoters (score 9-10), Passives (score 7-8), Detractors (score 0-6). NPS score = (Customers who are Promoters – Detractors) / Average number of NPS interviews per month	
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Average NPS interviews per month	GRI 2-29	Average number of NPS interviews carried out each month.	Third-party assured
Customer retention	GRI 2-29	Percentage of customers Intertek lost in a 12-month cycle. Customer retention % = (total active customers – number of customers lost) / (total active customers)	
Rework rate		Measures the accuracy and quality of work completed. Measures work re-performed (outside of planned re-performance for QMS reasons) as a percentage of total transactions.	
Occupational health & safety			
Hazard observations	GRI 403-9	Identified and reported incidents of unsafe conditions that may endanger people, equipment or the environment.	
Near miss	GRI 403-9	A work-related undesired event, which was avoided by circumstance, and did not result in injury or loss.	
First aid injury	GRI 403-9	Any personal harm that requires first aid, medical treatment or results in lost time and/or job restriction.	
Lost time incident	GRI 403-9	A work-related injury or illness that requires time away from work excluding the day of the incident	
Medical treatment incident	GRI 403-9	A work-related injury or illness that requires medical treatment from a medical professional beyond first aid.	
Fatality	GRI 403-9	A work-related death of an employee.	
Total recordable incident rate ('TRIR')	GRI 403-9	Recordable incidents per 200,000 hours worked. Recordable incidents include medical treatment incidents, lost time incidents, and fatalities. TRIR = ((Lost time incidents + Medical treatment incidents + Fatalities) * 200,000 hours) / (Total number of hours worked)	Third-party assured



Other terms			
Near-term targets		Climate-related targets approved by the Science-based Target initiative ('SBTi').	
Client sites		Locations, which Intertek does not own or lease and does not pay for utilities. Client sites are added to the reporting structure for any possible scope 3 impact activities only.	
Number of employees		Number of employees per our Cognos financial system. Basis is people included on the payroll, so can include full-time, part-time and people on fixed-term contracts. Number of employees is used for intensity ratios and extrapolations.	
Total headcount		Total headcount as reported in our 5x5 system. Headcount is used for our turnover metric.	
Work-related incidents		Those that occur when travelling during work activities but not when commuting from/to home to/from a normal place of work.	
Eligible employees		Those with access to the LUCIE training or any other learning platforms and those receiving compliance training face to face. New joiners complete training throughout the year as part of their induction. Eligible employees are determined as of a point in time when the training goes live.	